



Emergency Department Recovery Coach Job Description

The Emergency Department Peer Recovery Coach will, as an employee of the Turning Point of Franklin County, provide direct services and support to those who have experienced an incident related to substance use/abuse and are being treated or have been treated at Northwestern Medical Center. This is a new program between the Turning Point of Franklin County and Northwestern Medical Center. Recovery Coaching in the Emergency Department Program will begin Fall 2021. This is a grant funded program from October 1st, 2021 to September 30th, 2022.

Essential Job Responsibilities:

- Provide direct services to individuals receiving services in the emergency room following revival from an opioid overdose, or other alcohol and/or drug-related events.
- Provide education on overdose, on obtaining Naloxone.
- Provide support and resource information to family members, as necessary and appropriate.
- Enhance opportunities for individuals to become familiar with the Turning Point of Franklin County, and other local community resources available.
- Assist individuals to identify and develop natural community support to foster independence and community integration.
- Contributes to a welcoming atmosphere at the Turning Point of Franklin County, and keeping the environment clean, comfortable, and safe for guests.
- Promotes Emergency Department program and other support services offered at the Turning Point of Franklin County, with local community partners.
- Maintains collaborative relationships with local treatment teams and in-patient treatment facilities in Vermont to assist clients with treatment needs.
- Models and exemplifies recovery principles to show by example that recovery is possible and attainable and utilizes personal and professional experience to promote wellness and recovery.
- Get intake to supervisor within 24 hours of meeting with participant.
- Abide by HIPAA, 42 CFR, and any additional regulations set forth by the Turning Point of Franklin County and Northwestern Medical Center.
- Recovery Coach has 45 minutes to arrive at Northwestern Medical Center from the time they receive the phone call.

Required Experience / Qualifications:

- A self-identified person (or a person with lived experience) in recovery from a substance use disorder, who meets the requirements of 2 years of continuous recovery, or who can otherwise demonstrate stability in their recovery.
- Applicant must attend and complete the Recovery Coach Academy as well as any additional training that is offered.
- Applicant must be able to complete hospital orientation and complete any additional requirements such as: *Background Check, Flu Shot, TB Test & COVID-19 Vaccination*).
- Experience with, or educational background of, recovery concepts and practices of recovery that honor any pathway to recovery.
- Organized, self-motivated, creative, and committed to working in a diverse environment.
- Excellent written and oral communication.
- Excellent interpersonal skills and comfortable with working with all levels of professionals.
- Proficiency with Data Entry, Microsoft Office (Word & Excel), Google Docs. Comfortable working with various data platforms.
- Valid Driver's License; reliable transportation and current insurance coverage.

Desired Skills and Experience:

- Preferred Recovery Center experience / affiliation
- Understanding of the addiction process, available treatment programs, healthcare options, social services systems, and medical system.
- Preferred advanced motivational interviewing skills.
- Ability to work independently as well as part of a team.

Qualities of a Recovery Coach working in Emergency Department:

Because of the nature of the environment in which we are working and with whom we are working, it is imperative that Emergency Department Recovery Coaches are:

- Trauma-informed and trauma-sensitive
- Non-judgmental / Open-Minded
- Patient
- Stable in their own recovery (if applicable)
- Comfortable working in emergency
- Able to work compassionately with a wide variety of people
- Able to avoid gossip and mitigate drama
- Respectful of hospital protocol
- Understanding of values boundaries
- Professional and positive representations of the recovery center.
- Knowledgeable about multiple pathways to recovery and help clients to access those resources to enter recovery.

Job Types:

- Full Time
- Part Time
- Weekend Availability

Experience:

Sustained recovery or direct experience with addiction: 2 years (Preferred)

Compensation: 17 dollars an hour

If interested, please send a letter of interest to:

By Mail:

Turning Point of Franklin County
C/O: Holly Hager
P.O. Box 1187
St. Albans VT, 05478

By E-mail:

holly@tpfcvt.org